



Health Academy Program

Case Coordinator Blueprint

Blueprint Outline

Evaluation Item	Sections	Percentage
(100 MCQs, 2 hours)	1. Case Coordination Principles	20
	2. Introduction to Healthcare System	15
	3. Ethics and Professionalism	10
	4. Communication, Human Relation, Interdisciplinary	20
	5. Quality and Patient Safety Management	15
	6. Health Informatics	20
Total		100%

Note:

- Pass criteria: must obtain a score equal to or higher than the 65% to pass the test.
- Blueprint distributions of the examination may differ up to +/-5% in each category.

References:

1. Model of Care, Case Coordination Services Report, Saudi Arabia.
2. The case management society of America.
3. Guideline for Core Curriculum to Train Care Coordination Workers, DSRIP/SIM Workforce workgroup; USA.
4. Care Coordination Fundamentals, Teacher Guide, Primary Care Development Corporation 2014, New York.
5. Care Coordination Fundamentals, Student Exercise Book, Primary Care Development Corporation 2014, New York.

Note:

- This list is intended for use as a study aid only. SCFHS does not intend the list to imply endorsement of these specific references, nor are the exam questions necessarily taken solely from these sources.